

Duluth Police Department - 2010 Performance Measures

Program	Goals and Objectives	Resources	Output	Efficiency/ Quality	Outcomes and Results
Downtown Duluth Safety	Improve sense of safety and security for citizens and visitors	Patrol, Community Officers, Neighborhood Impact Team, Investigations, other LE, building inspection; CPTED Surveillance equip, crime suppression tactics	Increased # of crime suppression details; more directed patrol by DPD and other LE; TLE; use media to celebrate successes; engage/connect w/ businesses and residents	Reduced % of Part 1 and 2 crimes	-Improved perception of safety on National Survey; -fewer arrests for Part 1 and 2 crimes;
Traffic Safety	Improve traffic safety	Patrol Division, Traffic Engineering	Increase Speed and DWI enforcement efforts. Increase 3 days of Deployment of Stealth Stat and Speed Trailer, use media successes & community service messages	Increase DWI arrests 10 %; Increase number of traffic stops by every officer; increase # of Speeding tickets issued	-Improved perception of safety on National Survey; -Reduce crashes resulting in death or injury; -Fewer traffic safety complaints related to speeding or other traffic safety related issues
False Alarm Monitoring (Crywolf)	Reduce false alarm calls	CryWolf Corp monitoring false alarms, DPD	CryWolf Corp monitors false alarms fining repeat violators; DPD responds to alarms and encourages business owners to work with alarm companies to reduce	Substantial reduction in police false alarm response	- More time for police to address public safety needs; -less wear and tear on vehicles responding to alarms; -less risk of injury to officer or property damage (vehicle crashes) responding to false alarms.
Crime Prevention	Increase Crime Prevention awareness	Patrol Officers, Community Officers, Investigators and all non-sworn personnel	Increase community crime prevention training; use media for crime prevention education; web page.	Reduce # of victims of crime; increases sense of safety; builds rapport between police and citizens;	-Reduce crime, and fear of crime; -Improved knowledge of crime prevention by citizens reflected on National Survey; -Broadened community support
Customer Service, Case Status	Increase correspondence and dialogue with victims keeping them apprised of case status/progress	Patrol Officers/Investigators	Delivering realistic, timely and accurate updates of case viability/status and progress to victims of crime	Better customer service; build rapport with community; offers closure to victims of crime.	Increasing % of victims contacted (beginning 2009, estimated 20% notified)